

Governance – Product Quality, Albany Machine Clothing

Overview

Albany Machine Clothing (MC) business is committed to ensuring customer satisfaction and market leadership by:

- exceeding international industry quality standards and certification requirements,
- Meeting and exceeding our customer's unique product and service expectations, and
- executing the Albany – Machine Clothing Quality Policy and continuously improving the MC quality management system.

Accredited To International Industry Quality Standards

International Industry Quality Standards provide assurance to our customers and additional stake-holders that each element of the quality system meets/exceeds expectations and is continuously improving.

ISO9001-2015 Quality Management Certification

All Machine Clothing manufacturing facilities maintain ISO9001 Quality Management certification by undergoing routine internal and external audits to confirm requirements, identify opportunities, and verify continuous improvement of the quality system.

Partnering With Customers to Meet/Exceed Their Unique Expectations

We work directly with our customers to meet and exceed their unique quality and process control expectations as a supplement to ISO9001-2015 requirements.

Each product is custom built for each customer's end-use product and performance specifications. Product specifications are monitored to ensure proper functionality within our quality management system.

Execution of the Albany Machine Clothing Quality Policy

Albany International Corp. – Machine Clothing business is committed to providing innovative quality products and services that are delivered on time to assure our customers' long term financial strength by:

- **establishing quality objectives, monitoring performance, and taking specific actions to continuously improve.**
- **engaging our employees in continuous improvement routines, turning awareness into action.**
- **building long-lasting relationships with our customers and suppliers**

- **maintaining industry leadership through state-of-the-art technologies and product advancements**
- **complying with the requirements of the MC Quality Management System and continually improving its effectiveness**

Albany's Machine Clothing business continually improves the effectiveness of the quality management system through the use of the policies, objectives, audit results, analysis of data, corrective and preventive actions, continuous improvement routines, and management reviews.

All Machine Clothing employees engaged in any aspect of the production process attend ongoing training, tailored to their position and role, to improve the overall effectiveness of the MC Quality Management System.

Employee engagement is the catalyst of our continuous improvement efforts. Our employees are actively involved in improvement initiatives to increase safety, quality, delivery, and efficiency using a systematic approach:

1. Identify Expectations
2. Communicate and Train Expectations
3. Confirm Expectations and Identify Opportunities
4. Provide Feedback, Coach, and Recognition

Best practices are shared and implementation tracked to accelerate improvement activity across the global organization, while continuous improvement routines sustain the results.